

### **<u>RUC</u>IR at NTCIR-12 IMINE-2 Task**

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### NTCIR-12 IMine-2 Task

- Goal: go toward whole-page diversification
  - Diversify Web results together with other vertical answers
- Subtask 1: Query Understanding
  - Given a query, generate its subtopics, then classify their vertical intents
- Subtask 2: Vertical Incorporating
  - Diversify original search results together with virtual vertical documents

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### **Query Understanding Framework**

• Four steps



## Step 1: Subtopic Candidate Mining

# (1) Query Suggestions ofSearch Engines (Bing,Yahoo!, Google, and Baidu)

CVS	
CVS pharmacy	<b>CVS Pharmacy</b> CVS Pharmacy is an American pharmacy retailer and currently the largest pharmacy chain, before Walgreens, in the United States, with more than 9,600+ stores, and is the largest US pharmacy based on total prescription.
cvs pharm	acy
cvs carem	ark
cvs photo	
cvs weekly	/ ad
cvs career	s
cvs minute	e clinic
cvs coupo	ns
	agylocations

# (2) Disambiguation itemsfrom KB(Wikipedia/Baidu Baike)

#### CVS

From Wikipedia, the free encyclopedia

CVS may refer to:

#### Organizations [edit]

- CVS Health, US pharmacy chain
  - CVS Pharmacy, CVS Health pharmacies and stores
- Council for Voluntary Service, type of charity in England
- Cable Video Store, former US pay-per-view provider
- CVS Ferrari, Italian mobile handling equipment manufacturer

#### Science [edit]

- Cardiovascular system
- Cyclic vomiting syndrome
- Chorionic villus sampling, a form of prenatal testing
- Computer vision syndrome, from excessive computer display use
- CVS (enzyme), the enzyme responsible for the biosynthesis of valencene
- Coversine, in mathematics

#### We didn't use query logs

## Step 2: Candidate Clustering

- Original candidates gathered from different sources might be duplicated
  - cvs pharmacy, cvs health -> should be grouped into one subtopic
  - cvs version control software
- Clustering: group similar subtopic candidates into one cluster
  - Retrieve top 300 search results for each subtopic candidate
  - Generate a tf-idf vector based on snippets of the search results
  - Clustering algorithms: K-medoids, Quality Threshold (QT)
- A cluster -> a subtopic (the medoid)

– {cvs pharmacy, cvs health} -> cvs pharmacy

## Step 3: Subtopic Ranking

• Maximum Marginal Relevance (MMR) framework

 $d_{i+1} = \arg \max\{\lambda Rel(d) + (1-\lambda)Div(d, D_i)\}$ 

- Relevance Rel(d): a linear combination of
  - <u>Normalized size of the cluster</u>: the subtopic is more important if the corresponding cluster contains more candidates (means the subtopic is more popular)
  - <u>1/subtopic length</u>: a shorter subtopic is more general
- Novelty Div(d, D): use maximun cosine similarity of tf-idf vectors between d and d<sub>i</sub> in D(already ranked documents), to punish similar subtopics

### Step 4: Vertical Classification (1)

- A rule-based method
- Human created keywordbased rules
  - A subtopic belongs to a vertical if more than <u>50</u>% of top <u>100</u> results contain a specific keyword
  - e.g., Shopping: "coupon", "sale", "deal", "d% off".....



★★★★★ Rating: 81% - 122 votes

How to use a CVS Pharmacy coupon. CVS has lots o money-saving offers for their customers. Items marked down 25%, cash rebates, and sale items that earn ...

## Step 4: Vertical Classification (2)

- A supervised classification model
- Features:
  - Occurrences of human selected words within the top results
- Classification model: SVM (liblinear, L1-loss linear SVM)
- Training Data
  - Use IMine-1 topics and their query suggestions as training examples
  - Use Bing to generate training labels (except the Web vertical)

### Tony allen basketball – image vertical



Tips: Showing results for All | English

#### Tony Allen (basketball) - Wikipedia, the free encyclopedia



Anthony "Tony" Allen (born January 11, 1982) is an American professional basketball player for the Memphis Grizzlies of the National Basketball Association (NBA). https://en.wikipedia.org/wiki/Tony\_Allen\_(ba... 2016-5-31

#### Tony Allen (basket-ball) — Wikipédia Translate this page



Anthony Allen, dit Tony Allen (né le 11 janvier 1982 à Chicago, Illinois) est un basketteur professionnel américain jouant aux postes d'arrière et d'ailier dans I ... https://fr.wikipedia.org/wiki/Tony\_Allen\_(bask... 2016-6-2

#### Images of tony allen basketball









Using Bing to generate training labels: For each query (subtopic), check whether Bing's SERP include answers/results from the specific vertical

## Step 4: Vertical Classification (2)

- A separated model for each vertical
- Vertical is Web if no other verticals are returned

### **Runs and Results**

Run Name	System Description	QU-score
rucir-Q-C/E-1Q	Suggestions + Wikipedia, k-medoids, trained classifier	0.5757 0.5613
rucir-Q-C/E-2Q	Suggestions + Wikipedia, k-medoids, rule-based classifier	0.5495 0.5904
rucir-Q-C/E-3Q	Suggestions + Wikipedia, QT clustering, trained classifier	0.4489 0.4166
rucir-Q-C/E-4Q	Suggestions , k-medoids, trained classifier	0.5311 0.5583
rucir-Q-C/E-5Q	Suggestions + Ranking + Diversification	0.6849 0.6911

- (1) Trained classifiers >Rule based (1>2)
- (2) Query suggestions + Wikipedia > Query suggestions (1>4)
- (3) Clustering algorithms: K-medoids > QT (1>3, 2>4)

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!!!Direct ranking & diversification of original subtopic candidates > clustering (5>>1,2,3,4)

- Clustering: the selected subtopic failed to describe the entire cluster
- labelling problem: similar subtopics are identified as different subtopics by human (cvs pharmacy, cvs health, understand investigation)
- Other reasons (understand investigation)

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### **Diversification Model**

- Directly use the PM2 Model
  - find the best subtopic based on current selected documents  $q_i = rac{w_i}{2s_i+1}$
  - choose the next best document by the selected subtopic

$$\begin{split} \boldsymbol{d}^* &= \arg \max_{\boldsymbol{d} \in D} [\lambda \cdot \boldsymbol{q}^* \cdot rel(\boldsymbol{d}, \boldsymbol{t}^*) + (1 - \lambda) \cdot \sum_{t_i \neq t^*} \boldsymbol{q}_i \cdot rel(\boldsymbol{d}, \boldsymbol{t}_i)] \\ \boldsymbol{s}_i &= \boldsymbol{s}_i + \frac{rel(\boldsymbol{d}^*, \boldsymbol{t}_i)}{\sum_{rel(\boldsymbol{d}, \boldsymbol{t}_j) > 0} rel(\boldsymbol{d}^*, \boldsymbol{t}_j)} \leftarrow \\ & \text{BM25 Model} \end{split}$$

### Virtual Vertical Documents

Each virtual vertical document is treated as a normal document

- Deal with rel(d, t) for virtual vertical documents
  - For each vertical, assume that its virtual document is "highly" relevant to the subtopics belongs to this vertical (rel(d\*, t)=0.99), and is irrelevant to other subtopics (rel(d\*, t)=0)

### Is it enough?

### Search Result Diversification

- Our previous experiences
  - TREC 2009 & WSDM2011: multi-dimensional search result diversification (the best diversity run in TREC 2009)
  - CIKM 2015, SIGIR2016: Hierarchical search result diversification
  - JCST: search result diversification based on query facets
- What we have learned
  - A short string is not so effective for describing a subtopic/user intent
  - A single layer diversification might not be enough
  - More information is needed

### Subtopic Expansion

- A simple method tried: use more keywords to help describe the user intent more completely and help find more diverse documents for a subtopic
- Subtopic expansion based on query suggestions
  Retrieve Bing's query suggestions of the subtopic
  - PlayStation 4 -> "PlayStation 4 new video game", "PlayStation 4 best price", and "PlayStation 4 controller"
  - Combine all keywords as the expanded subtopic
    - PlayStation 4 -> "PlayStation 4 video game best price controller"
  - Help return "diverse" documents for "playstation 4"

### Subtopics Used

Original subtopics (and their verticals)

– rucir-Q-C/E-1Q in the QU task

- Official query suggestions provided by the organizers
- Expanded subtopics

### **Runs and Results**

Table 3: Results of submitted runs for unclear queries in Vertical Incorporating subtask. The best result is in bold. Statistically significant differences among the submitted runs are marked with  $*, *, \circ, \Delta, \dagger$ .

	Chinese Unclear Queries			English Unclear Queries		
Run Name	D <sup>#</sup> -nDCG@10	D-nDCG@10	I-Recall	D <sup>#</sup> -nDCG@10	D-nDCG@10	I-Recall
rucir-V-C/E-1M <sup>*</sup> [SExp+QU]	<b>0.7395</b> <sup>*◦∆†</sup>	$\mathbf{0.5342^{\circ  riangle \dagger}}$	$0.9449^{\star\circ\wedge\uparrow}$	$0.8249^{\star\circ  riangle \dagger}$	<b>0.6565</b> * <sup>Ơ</sup>	<b>0.9933</b> °∆
rucir-V-C/E-2M <sup>*</sup> [SExp+Sug]	$0.7079^{\dagger}$	$0.5268^{\circ  riangle \dagger}$	0.8890	0.7807	0.5912	0.9701
rucir-V-C/E- $3M^{\circ}$ [noSExp+QU]	0.6884	0.4682	0.9086	0.7994	$0.6534^{* \Delta \dagger}$	0.9454
rucir-V-C/E-4 $M^{\Delta}$ [noSExp+Sug]	0.6801	0.4799	0.8802	0.7719	0.5847	0.9591
rucir-V-C/E-5 $M^{\dagger}$ [Baseline]	0.6593	0.4444	0.8742	0.7800	0.5723	0.9876

• Subtopic expansion is quite helpful

- 1 > 3 (0.74 vs 0.69), 2 > 4

 Using QU subtopics is better than using pure suggestions

- 1 > 2 (0.74 vs 0.71), 3 > 4

### Summarization

- QU task
  - Trained classifiers are better than simple rules
  - Using wikipedia/baike data is a plus
- VI task
  - Go beyond the traditional single-layer subtopic based methods
  - Experimented with the subtopic expansion approach
- What we've learned
  - Subtopic clustering and selection might be risky

### Thank you!

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### Problems

 We retrieved lots of subtopic candidates, but only the selected subtopic is used and returned for diversification, other candidates are discarded – they should be used in the VI task