NTCIR-7

Almost-Unsupervised Cross-Language Opinion Analysis

NLCL group

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* supported by the Ford Foundation International Fellowships Program.



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- Tasks
- Our Approach
- Lexical Item Extraction
- Relevance Classification
- Subjectivity Classification
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- Error Analysis and Conclusion

Introduction

- Our main focus is portability of natural language processing systems across languages
- Our basic approach is an almost unsupervised approach



- Japanese
- English
- Simplified Chinese
- Traditional Chinese

Tasks

- Relevance Classification
- Subjectivity Classification
- Opinion Classification
- Target Detection
- Opinion Holder Detection

Our Approach

- Lexical Item Extraction
- Relevance Classification
- Subjectivity Classification

Lexical Item Extraction

Lexical Item (LI) extraction problems:

- A problem of the word boundary detection in Chinese and Japanese.
- A problem of idioms / collocations

Lexical Item Extraction

LI extraction technique used:

- Any sequence of characters that occurs at least three times is a candidate to be a LI
- If the frequency of a LI is the same as that of a shorter sub-unit then the latter is deleted.

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| LI candidate | Frequency | Length | |
|--------------|-----------|--------|--------------|
| 美国司法 | 31 | 4 | \checkmark |
| 美国司 | 31 | 3 | Х |
| 司 | 519 | 1 | \checkmark |

Relevance Classification

- All LI are ranked according to their frequency in each document
- LI frequency ranks are compared across all the documents
- LI with the biggest rank differences are selected as relevance indicators

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| LI | Topic 1 rank | Topic 2 rank | Difference | |
|----------|--------------|--------------|------------|--------------|
| the | 2 | 3 | 1 | Х |
| netscape | 0 | 10 | 10 | \checkmark |
| law | 24 | 6 | 18 | \checkmark |

Relevance Classification

Example:

- Topic: 'What is the relationship between AOL and Netscape?' (N11)
- Relevance indicators: america online, appliances, designed, dominant, link, maker, netscape, online, services, start-ups, sun, technological change, they have, windows operating

• For each LI we found immediate neighbours:

第五次缔约方大会的中国代表团

• For each LI we found immediate neighbours:

第五次缔约方大会的中国代表团

<u>中国:的_0,大会的_0,代表团_1</u>

- For each neighbour word we calculated chi-square (χ^2) score
- LI with χ^2 > 3.84 were included into the list
- All such words were ranked according to their score
- Lists of every two headwords were compared to find how much of context words they shared

• Syntactic and Semantic relations separated:





| Headwords | 中国 | 美国 | 经济 | 的 |
|------------------|----|----|----|----|
| Context words | 经济 | 经济 | 中国 | 经济 |
| Context words | 跟 | 对 | 的 | 快速 |

- Good pairs:
- Bad pairs:

中国 + 美国 中国 + 经济; 美国 + 经济; 经济 + 的

 Syntactic and Semantic relations separated: there are good years and bad years stable and good conditions

| Syntactic relations | Semantic relations |
|---|--------------------|
| are + good good + years and + bad and + good | good + bad |

| Headwords | good | bad | and | years |
|------------------|-------|-------|------|-------|
| Context words | and | and | bad | bad |
| Context words | years | years | good | and |

- Good pairs: good + bad
- Bad pairs:

```
and + bad; and + good;
and + years; years + bad;
good + years
```

• Filtering the paired headwords:

• Filter 1:

Excluded all pairs with a too small association score (the score value less than \overline{x} -1.96 σ)

• Filter 2:

Deleted all words that occurred in too many pairs (LI that occurred in more than \overline{X} +1.96 σ pairs);

RunID1:

Use manually filtered words:

important, difficult, effective, popular, successful, easily, troubled, striking, best, bad, painful, strong, good

Result: low recall

RunID1:

- Use manually filtered words
- RunID2:
 - RunID1 + (χ^2 >average)
- RunID3:
 - RunID1 + (χ² >3.84)

Classification algorithm:

- 1. If a sentence contains a **relevance marker** > RELEVANT
- 2. If a sentence is RELEVANT and contains a subjectivity marker > OPINIONATED

3. Otherwise >

NA

Results: Trad. Chinese (lenient)



Results: Simp. Chinese (lenient)



19/12/2008

Results: Japanese (lenient)



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Results: English (lenient)



19/12/2008

Best results (lenient)

| Language | Sub-task (RunID) | Precision | Recall | F-value |
|------------|------------------|-----------|--------|---------|
| T. Chinese | Relevance (3) | 48.2 | 68.9 | 56.7 |
| | Opinion (3) | 27.7 | 84.6 | 41.7 |
| S. Chinese | Relevance (3) | 97.1 | 58.5 | 73.0 |
| | Opinion (3) | 43.2 | 69.9 | 53.4 |
| Japanese | Relevance (3)* | 47.7 | 63.8 | 54.6 |
| | Opinion (3)* | 30.2 | 91.0 | 45.3 |
| English | Relevance (3) | 87.5 | 41.1 | 55.6 |
| | Opinion (3) | 47.6 | 74.2 | 58.0 |

*Note that the RunID3 results were obtained after the official submission.

Error Analysis

- Small amount of data
- More noise with higher recall
- Word segmentation for the Asian languages
 - 发展中国家:发展中+国家 / 发展+中国+家
- POS tagging

Conclusion

- Simple almost unsupervised cross-lingual system
- Satisfactory results for the Japanese and English tasks
- Rather poor performance for the Chinese (both)

Future Work

- Reduce noise
- Automate subjectivity marker selection
- Develop unsupervised language independent (quasi-)POS tagging technique

ありがとうございます 謝謝 谢谢 Thank you

Traditional Chinese (lenient)

| Sub-task (RunID) | Precision | Recall | F-value |
|------------------|-----------|--------|---------|
| Relevance (1) | 84.9 | 14.5 | 24.8 |
| Opinion (1) | 53.6 | 26.8 | 35.7 |
| Relevance (2) | 86.4 | 28.6 | 43.0 |
| Opinion (2) | 49.4 | 50.6 | 50.0 |
| Relevance (3) | 85.7 | 41.1 | 55.6 |
| Opinion (3) | 47.6 | 74.2 | 58.0 |

Simplified Chinese (lenient)

| Sub-task (RunID) | Precision | Recall | F-value |
|------------------|-----------|--------|---------|
| Relevance (1) | 96.3 | 32.6 | 48.7 |
| Opinion (1) | 44.3 | 39.9 | 42.0 |
| Relevance (2) | 97.5 | 28.0 | 43.5 |
| Opinion (2) | 48.2 | 36.9 | 41.8 |
| Relevance (3) | 97.1 | 58.5 | 73.0 |
| Opinion (3) | 43.2 | 69.9 | 53.4 |

Japanese (lenient)

| Sub-task (RunID) | Precision | Recall | F-value |
|------------------|-----------|--------|---------|
| Relevance (1) | 53.7 | 18.9 | 28.0 |
| Opinion (1) | 42.6 | 22.3 | 29.3 |
| Relevance (2) | - | - | - |
| Opinion (2) | - | - | - |
| Relevance (3)* | 47.7 | 63.8 | 54.6 |
| Opinion (3)* | 30.2 | 91.0 | 45.3 |

*Note that the RunID3 results were obtained after the official submission.

English (lenient)

| Sub-task (RunID) | Precision | Recall | F-value |
|------------------|-----------|--------|---------|
| Relevance (1) | 13.0 | 6.8 | 9.0 |
| Opinion (1) | 37.8 | 10.1 | 16.0 |
| Relevance (2) | 17.5 | 14.4 | 15.8 |
| Opinion (2) | 33.8 | 18.6 | 24.0 |
| Relevance (3) | 48.2 | 68.9 | 56.7 |
| Opinion (3) | 27.7 | 84.6 | 41.7 |