Preface

Information access technologies provide the interface between human information needs and digital information resources. The reliable evaluation of these technologies has been recognized for decades as central to the advancement of the field. As information retrieval becomes more pervasive, the forms of retrieval more diverse, and retrieval tools richer, the importance of effective, efficient, and innovative evaluation grows as well. Following the success of the First (May 2007) and Second (December 2008) International Workshop on Evaluating Information Access, the Third International Workshop on Evaluating Information Access (EVIA 2010) was held on June 15, 2010 (coinciding with Day 1 of the NTCIR-8 Workshop Meeting), at the National Institute of Informatics (NII), Tokyo, Japan.

Workshop papers were reviewed in a double-blind process by at least three members of the EVIA 2010 program committee. Ten papers were accepted, and presented orally at the workshop, consisting of seven full papers and three short papers. Authors of accepted papers come from Japan, Korea, China, India, Australia, the United States, Canada, Italy, Germany, and the United Kingdom. We have organised the papers into the following sessions: pool depth; CLEF, NTCIR, and TREC collections; diversity; and "We're Only Human" (user studies).

We would like to thank all the participants, the program committee, and the NTCIR organisers (above all Noriko Kando), for making the third EVIA a success.

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