

## A Tale of Two Evaluations

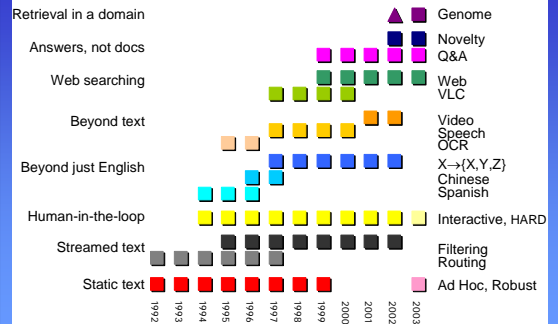
### TREC and RIA

Sponsored by: NIST, ARDA, DARPA  
Donna Harman



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## TREC 2003 Tracks



## Genomics Track

- New track for 2003
  - first year of a 5-year plan
- Motivation: explore retrieval in a domain
- Two tasks
  - primary: ad hoc task of finding MEDLINE records that focus on the basic biology of 50 specific gene names; GeneRIF data used as surrogate answers
  - Secondary: Extract GeneRIF data from 139 articles

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## QA 2003 Main Task

- Three question types
  - 413 **factoids**: same as passages task except must be exact answer, not document extract
  - 37 **lists**: assemble set of instances where each instance is a factoid question answer
  - 50 **definitions**: return text strings that together define target of question
- Final score weighted average of components  

$$\text{FinalScore} = \frac{1}{2}\text{FactoidScore} + \frac{1}{4}\text{ListScore} + \frac{1}{4}\text{DefScore}$$

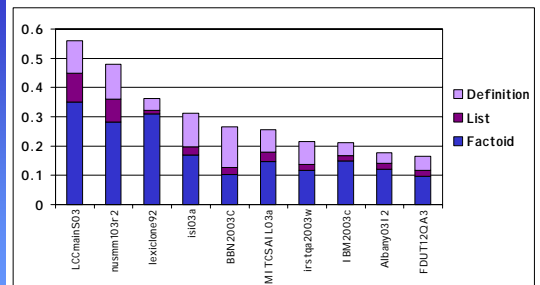
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## QA Definition Component

- 50 questions asking for a definition of a term or biographical data for a person
  - *Who is Vlad the Impaler? What is pH in chemistry?*
  - questions drawn from same logs as factoids
  - assessor created definition by searching docs
- System response is an unordered set of strings
  - each string represents different facet of def
  - no limit on length of strings or number of strings
- Assessor matched his facets to system strings
  - could be 0, 1, or multiple matches per string
  - F score with recall weighted 5 times "precision"
  - "precision" is a function of length

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## QA Main Task Results



Final combined scores for best main task run per group for top 10 groups

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## HARD track

- Goal: improve ad hoc retrieval by customizing the search to the user using:
  - 1) Metadata from topic statements
    - 1) the purpose of the search
    - 2) the genre or granularity of the desired response
    - 3) the user's familiarity with the subject matter
    - 4) biographical data about user (age, sex, etc.)
  - 2) Clarifying forms
    - 1) assessor (surrogate user) spends at most 3 minutes/topic responding to topic-specific form
    - 2) example uses: sense resolution, relevance judgments

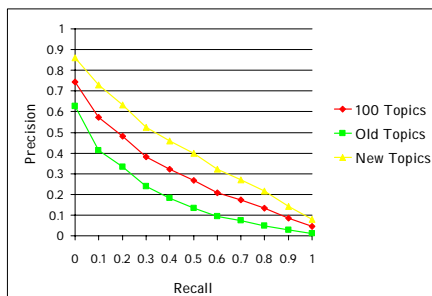
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## Robust Retrieval Track

- New track in 2003
- Motivations:
  - focus on poorly performing topics since average effectiveness usually masks huge variance
  - bring traditional ad hoc task back to TREC
- Task
  - 100 topics
    - 50 old topics from TRECs 6-8
    - 50 new topics created by 2003 assessors
  - TREC 6-8 document collection: disks 4&5 (no CR)
  - standard trec\_eval evaluation plus new measures

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## 2003 Robust Retrieval Track



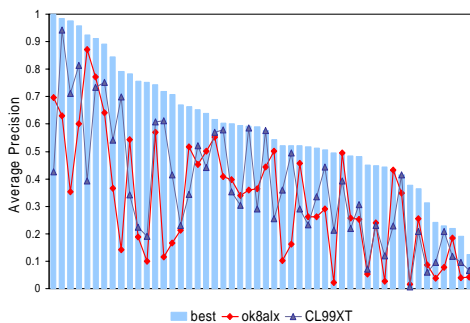
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## Retrieval Methods

- CUNY and Waterloo expanded using the web (and possibly other collections)
  - effective, even for poor performers
- QE based on target collection generally improved mean scores, but did not help poor performers
- Approaches for poor performers
  - predict when to expand
  - fuse results from multiple runs
  - reorder top ranked based on clustering of retrieved set

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## The Problem



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## RIA Workshop

- In the summer of 2003, NI ST organized a 6-week workshop called Reliable Information Access (RIA)
- RIA was part of the Northeast Regional Research Center summer workshop series sponsored by the Advanced Research and Development Activity of the US Department of Defense

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## Workshop Goals

- To learn how to customize IR systems for optimal performance on any given query
  - Initial strong focus on relevance feedback and pseudo-relevance (blind) feedback
  - ~~➤ If time, expand to other tools~~
- Apply the results to question answering in multiple ways

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## Participants (28)

Donna Harman and **Chris Buckley** (coordinators)

**City University, London:** Andy MacFarlane

**Clairvoyance:** David Evans, David Hull, Jesse Montgomery

**Carnegie Mellon U:** Jamie Callan, Paul Ogilvie, Yi Zhang, Luo Si, Keayn Collins-Thompson

**MI TRE:** Warren Greiff

**NI ST:** Ian Soboroff and Ellen Voorhees

**U. of Massachusetts at Amherst:** Andres Corrada-Emmanuel

**U. of New York at Albany:** Tomek Strzalkowski, Paul Kantor, Sharon Small, Ting Liu, Sean Ryan

**U. Waterloo:** Charlie Clarke, Gordon Cormack, Tom Lyman, Egidio Terra  
Other students: Zhenmei Gu, Luo Ming, Robert Warren, Jeff Terrace

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## Overall approach

- Massive failure analysis done manually for a single run by each system
- Statistical analysis using many "identical" feedback runs from all systems
- Use the results of the above to group queries needing similar treatment

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## Failure analysis

- 1) Chose 44 out of 150 topics that were "failures"
  - a) Mean Average Precision  $\leq$  average
  - b) have the most variance across systems
- 2) Use results from 6 systems' standard runs
- 3) 6 people per topic (one per system) spent 45-60 minutes looking at those results
- 4) Short 6-person group discussion to come to consensus about topic
- 5) Individual + overall report (from templates).

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## Grouping of queries by failure

All systems emphasize one aspect; miss another	21
362 - I identify incidents of <b>human</b> smuggling	
Need outside expansion of "general" term 438 - What <b>countries</b> are experiencing an increase in tourism?	8
Missing difficult aspect (semantics in query) 401 - What language and cultural difference impede the integration of foreign minorities in Germany?	7
General IR technical failure	8

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## Preliminary conclusions from failure analysis

- Systems agreed on causes of failure much more than had been expected
- Systems retrieve different documents, but don't retrieve different classes of documents
- Majority of failures could be fixed with better feedback **and** term weighting **and** query analysis that gives guidance as to the relative importance of the terms

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## (Blind) Relevance Feedback

What are new methods of producing steel?

```
* FBIS4-53871 title1 ....
FT923-9006 title2 ....
* FBIS4-27797 .
* FT944-1455 .
FBIS3-24678 .
FT923-9281 .
* FT923-10837 .
FT922-11827 .
FT941-11316 .
```

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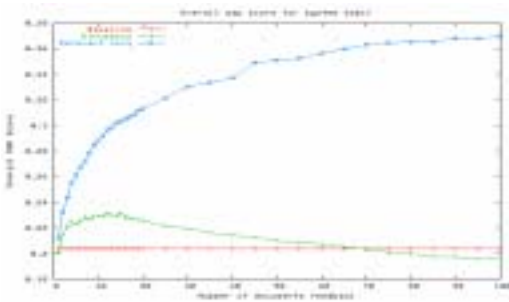
## List of experiments run

**bf\_base**: base runs for all systems both using blind feedback (bf) and no feedback  
**bf\_numdocs**: vary #docs used for bf from 0-100  
**bf\_numdocs\_relnly**: same but only use relevant  
**bf\_numterms**: vary #terms added from 0-100  
**bf\_pass\_numterms**: same but use passages as source instead of documents  
**bf\_swap-doc**: use documents from other systems  
**bf\_swap\_doc\_term**: expand using docs and terms  
**bf\_swap\_doc\_cluster**: use CLARIT clusters  
**bf\_swap\_doc\_fuse**: use fusion of other systems

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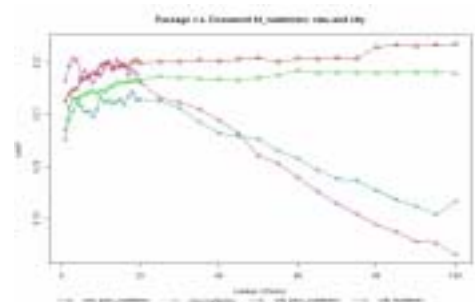
## bf\_numdocs, relevant only



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## bf\_numterms\_passages



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## Preliminary Lessons Learned

- 1) Failure analysis
  - a) systems tend to fail for the same reason
  - b) getting the right concepts in system query critical
- 2) **Surprises** that require more analysis
  - a) bf\_swap\_docs: some systems better at providing docs
  - b) some systems more robust during expansion
  - c) bf\_num\_docs relevant only: some relevant docs are bad feedback docs
  - d) no topic in which there were "golden" terms in top 1-4 feedback terms

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## Additional experiments

- topic\_analysis: producing & comparing groups of topics using assorted measures
- qa\_standard: effect of IR algorithms on QA using docs/passages
- topic\_coverage: HITI QA experiment using all systems

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## Impact

- 1620 final runs made on TREC 678 collection
- This information will be publicly distributed to open the way for important further analysis within the IR community
- Analysis within the workshop shows several promising measures for predicting blind relevance feedback failure
- Additionally much has been learned (and will be published) about the interaction of search engines, topics and data collections, leading to more research in this critical area

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## Workshop lessons learned

- Learning to “categorize” questions of a varied nature like TREC topics is much harder than anyone expected
- Doing massive and careful failure analysis **across** multiple systems is a big win
- Performing parallel experiments using multiple systems may be the only way of learning some general principles

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## Future

- TREC will continue (trec.nist.gov)
  - This year's tracks likely to continue
    - QA: requests for required info + other info
  - One new track
    - investigate ad hoc evaluation methodologies for terabyte scale collections
- SIGIR 2004 workshop on RIA results
  - Many more details on what was done
  - Lots of time for discussion
  - Breakout sessions on where to go next

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